

Accessible Customer Service Training - Quarterly Report

2017		2018		2019					
Quarter	Employees Trained	Quarter	Employees Trained	Quarter	Employees Trained	2019	Active Employees	Employees Trained	% Trained
1	0	1	32	1	9	Quarter 1	641	601	94%
2	12	2	46	2	44	Quarter 2	711	649	91%
3	158	3	57	3					
4	407	4	8	4					
Total	577	Total	143	Total	53				