

**BRANDON POLICE SERVICE**

# BRANDON POLICE SERVICE

Annual Report | 2016





BRANDON POLICE



*Committed To  
Community Safety*







## Message from the BOARD CHAIR

This past year was the fourth year of operation since legislation brought police boards into existence in Manitoba. Given that four years is typically emblematic of a political cycle, so too does it feel like the Police Board has completed its first cycle.

While police boards all operate under a common legislative framework, each one has adopted its own character and focus. In many ways the boards are as diverse as the communities they serve.

In 2016, the Brandon Police Board and the City of Brandon entered into a Memorandum of Understanding designed to promote solid communication and understanding of how a board-governed service can operate inside a single legal entity. This MOU also helps to frame how services can be provided from the City to the police service without having to spend resources to duplicate efforts.

For Brandon, fiscal oversight has been a significant priority. Over the past four years, the police service has been able to perform its function while receiving budget increases that have been less on average than other elements of City of Brandon operations. Chief Grant and the police service deserve much credit for their willingness to act on this early priority adopted by the police board.

Thus, while fiscal issues have been important at the governance level, this has not impeded forward progress on the introduction of a more modern and effective public safety practice.

The marquee initiative as part of the 2014 strategic plan has been introduction of Community Mobilization, which is built on a philosophy that you can reduce crime, victimization and social disorder when a variety of community agencies work in partnership to serve the needs of its citizens. In its first 18 months of operation, community mobilization encountered 203 unique situations with 741 discussions taking place, ultimately helping 339 people.

As 2017 begins to take shape, it is clear renewal will be a theme. Over the past several months the board has had three of its founding members - John Schneiderbanger, Jaime Chinchilla, and Scott Hildebrand - all leave the board. We are very thankful to have benefited from their dedicated service since 2013.

As part of that renewal, the board adopted a new skills profile and was pleased to welcome Mark Sefton as a new member.

At the close of 2016, the Board also received notice from Chief Grant that he would be retiring in late 2017. This follows on the heels on retirements from inspectors Doug Thompson and Shane Corley earlier in the year. After 32 years of service, the last four as Chief of Police, Ian Grant will be missed. We are very thankful for the leadership he has shown and how he has embraced citizen oversight as part of the governance evolution for policing in Manitoba.

The year ahead is sure to be one of renewal, not just in personnel and in governance, but also in direction. In late 2016 Brandon Police Service conducted a public survey which will help inform a public forum on community safety in early 2017. It is anticipated that this will lead to renewal of the strategic plan and direction for the police service for the years ahead.

We look forward to what the future will bring.

Respectfully Submitted on Behalf of the Board,

*Mark Frison*  
Mark Frison, Chair



# Message from the CHIEF OF POLICE

*Ian R Grant, M.O.M*

Our Mission Statement “Committed to Community Safety” is more than just words. It is a philosophy by which our 88 sworn members and 38 civilian employees go about their work each and every day. It is through their determined efforts, plus the multiple partnerships with our community partners and members, that we are able to be as effective as we have been. It is with great pride that I present to you the 2016 Brandon Police Service Annual Report.





As is the norm, January of 2016 provided the Police Board and Service the opportunity to present the request for funding for the year to City Council at the annual budget deliberations. The financial request was 1.5% over the 2015 approved budget. This was one of a succession of yearly requests that clearly demonstrated the goal of the Board and the Service to contain costs. The resulting approval allowed the Police Service to enhance services through funding aimed at ensuring the sustainability of our successful Community Mobilization model.

Community Mobilization brings together multiple Human Service providers in the Brandon and Westman Region in order to help people who are at acutely elevated risk. It is a risk driven, proactive approach that attempts to address people's risk factors before they end up as crime victims, crime suspects, or bringing harm to themselves through their behaviors and actions. The program began on April 27th, 2015, and after a year and a half of operation, on October 27th, 2016, the program had just over 200 situations of people or families being at risk. The vast majority of those people and families were either connected to or informed of the necessary services to help reduce the risk they were facing. In only 4 situations did people refuse the help offered.

During the spring of 2016, the Police Service kicked off our "Downtown Strategy." This plan was created by our Crime Analyst and Operational Support Staff Sergeant in conjunction with various operational and support elements of our Police Service. The strategy was launched in response to concerns regarding social disorder and criminal activity in our downtown area. The main goal was to facilitate a reduction in criminal activity and social disorder through visibility, community engagement and crime suppression. There were over 1,000 extra patrols made in the downtown area by police members during the May 1st to September 30th initiative. Self-generated policing efforts on both crime and disorder issues led to a modest decline in calls for service from the downtown. Valuable lessons have been learned from the program, in addition to feedback from downtown stakeholders. This will help enhance our efforts in coming years.

On May 15th, the Police Service hosted a community open house. Over 400 residents attended that day to witness the Police Service showcasing the many services offered to our community. Tours of the building were also included and the feedback received from our citizens was very positive.

Overall, there was a slight decline in our reported crimes in 2016 versus 2015. Having said this, our total calls for service continue an upward movement compared to 2015, even taking into consideration the increase in our self-initiated work in the downtown area. In 2015, we received 34,029 calls for service and in 2016, we recorded 36,748 calls, with just over 1,000 of these being related to the self-initiated efforts downtown. This is a growing community and with that growth comes more demand on our services.

During September of 2016 there was a series of shooting incidents within our City that caused great concern to both the citizens of our community and to the Police Service. In addition, there were a number of loaded firearms found in the possession of people as a result of vehicle stops or checks. A number of these incidents were related to a major drug trafficking ring based in the Southwest Manitoba area. In October, Project DERRINGER, a joint force operation between the Brandon Police Service, the RCMP and the Winnipeg Police Service led to the recovery of a significant amount of drugs and firearms. In addition to this great joint forces effort, members of Patrol, Crime and Operational Support sections conducted themselves in an outstanding fashion in dealing with the firearms issues, as well as citizens concerns during this time period.

In September, the Police Service issued a Public Safety Statement to warn female residents and to alert the entire public about a series of sexual assaults that had occurred in the downtown area of the City between April and September. Initially it could not be determined if the incidents were related, however, as a result of in-depth investigation and the analysis of these offences, Police believed that they may be related.

September 30th marked a historic day for Indigenous Peoples and the Brandon Police Service with a recognition of Orange Shirt Day. This was a day to remember, to acknowledge and to recognize the truth about the residential school system and to affirm that "every child matters". It was also an opportunity to recognize the continuing relationship between Indigenous Peoples and the Police Service, a relationship not to be taken for granted and one built on respect, trust and inclusiveness.

Finally, on December 19th, I publicly announced my intention to retire from the Police Service during 2017. My last official date with the Service will be October 6th, 2017. This will be my final opportunity to share my thoughts in a Brandon Police Service Annual Report. There are so many people I wish to thank. I wish to thank the entire community for your support and the honour bestowed on me to be your Chief of Police. I wish to thank the present Mayor and Council, as well as the former Mayor and Council for the support shown to the Police Service. I wish to thank Police Board Chair Mark Frison and the entire Police Board, both current and former members, for your guidance and support. I also wish to thank the entire police family, present and past, that it was my honour to work along side over the last 37+ years. Last, but certainly not the least, I want to thank my own personal family who have stood by me over the many years.

I will miss this profession very much, but it is time to move on to the next chapter of life, knowing we have accomplished many great things together to make Brandon a safer community and the Police Service a leader in the world of policing.



# Message from OPERATIONS



In February of 2016, I undertook the role of Deputy Chief of Operations, upon the retirement of outgoing Deputy Chief Doug Thompson. A solid foundation was left from which to coordinate the efforts of the hard working men and women assigned to the Units within the Operations Section of the Police Service. The following fell under Operations in 2016: Patrol Unit, Criminal Investigation Unit, Crime Support Unit, Intelligence Unit, Crime Analyst, Forensic Identification Unit, Emergency Response Team (Critical Incident Commanders, Tactical Response Unit and Crisis Negotiator Unit), K-9 Unit, Victim Services and Community Mobilization.

Members of the Operations Section faced many challenges in 2016. Work was completed on an individual as well as a team basis to do an exceptional job in often very trying circumstances. A number of gun violence incidents in the city in the 3rd quarter of 2016 challenged members to perform at their peak level to ensure the safety of citizens in our community. These efforts resulted in multiple arrests and gun seizures that quelled any further such related incidents for the remainder of 2016.

As a member of the Manitoba Integrated Organized Crime Task Force, the Brandon Police Service collaborated with the RCMP and Winnipeg Police Service in 'Project DERRINGER'. This seven month long joint project targeted a high level drug trafficking ring in Western Manitoba and the City of Brandon. Project DERRINGER successfully resulted in the arrest of several individuals and the seizure of a large amount of illegal drugs destined for the streets of Brandon and towns in the rural area.

Finally, I want to thank the sworn and non-sworn members of the Operations Section, and indeed the entire staff of the Brandon Police Service, for their "Commitment to Community Safety". The long hours worked, missed family events, stressful and disturbing situations experienced and the risk to your personal safety, time and time again, are sacrifices that the citizens of Brandon and I are sincerely grateful for.

We look forward to a productive year serving the citizens of Brandon in 2017 and are prepared for whatever challenges lay ahead.

**Randy Lewis**  
Deputy Chief of Police - Operations Division



# Message from SUPPORT SERVICES



The 2016 Support Services Division included the Support Services Section and the Operational Support Section. Support Services encompassed the Administrative Support Unit, the Training Unit, and the Organizational Development Unit, while the Operational Support Section oversaw the Traffic/By-Law Unit, the Media Officer, the Community Policing Unit and the School Resource Officers.

Administratively, The Police Service had two new members of the Executive Team, as both the Finance Officer (late 2015) and the Administrative Assistant Positions (early 2016), were staffed with new employees.

The Support Services Section, specifically the Property Control Unit, undertook an audit of all property kept in the custody of the Brandon Police Service. All Property under the control of the Police Service, which is over 10,600 individual pieces, were examined and accounted for during this 100 percent audit. The Administrative Support Unit continued to cross-train staff in all areas of their unit so that seamless transitions can take place when the need arises to dedicate resources to any particular area, thus allowing for greater efficiencies. The Training unit also ensured that our entire police staff of 126 employees received annual, ongoing, cost-effective and often innovative training from local, provincial, national and international training centres. The Organizational Development Unit took the lead on many research projects and amended policy as required to meet best practices in the ever-evolving world of law enforcement. During 2016, the Support Services Unit in partnership with our Crime Analyst completed a Community Survey. The results of the Survey have been correlated and this information will be used as we move forward with our Strategic Planning in 2017.

The Operational Support Section's Traffic and By-Law Units took the lead on road safety and City By-Law issues. The Traffic Sergeant facilitated many safety initiatives, concentrating resources on the most deadly driving behaviours including; driving while impaired by drugs or alcohol, distracted driving, speeding and other harmful driving indicators. The By-Law Unit was kept extremely busy ensuring education and compliance with all City By-Laws as well as serving summonses and subpoenas issued by the courts. The Media Officer, as well as our School Resource Officers and Community Policing Officers, were instrumental in ensuring our presence on a social media platform – allowing the Police Service to reach as wide an audience as possible with our media releases, informational bulletins and safety messaging. These same units also implemented our 2016 Police Service Open House, which brought hundreds of residents to the Police Service for displays and tours of our Service. Through the Operational Support Section, the Police Service shares a valued partnership with the Brandon School Division and has two full-time officers assigned to the schools within the Brandon School Division. Our Community policing Unit developed and maintained a meaningful safety strategy that was initiated in the downtown area of the City from May to October 2016. This successful safety strategy will serve as a catalyst as we move forward building on all of the positive outcomes learned.

As the Deputy Chief of Support Services, I am humbled and honoured to work with an amazing team of individuals that selflessly serve this community 24 hours a day, 365 days per year to ensure their "Commitment to Community Safety"

**Wayne Balcaen**  
Deputy Chief of Police - Support Services Division



# Community ENGAGEMENT SURVEY

The Brandon Police Service recognized that community feedback is an important source of information that can help us identify community concerns and potential improvements in our service delivery. In the summer of 2016, the Brandon Police Service conducted an online Community Engagement Survey to elicit feedback from the residents in our community regarding their perceptions of crime and the services provided by Brandon Police Service.

We would like to extend our gratitude to the 518 individuals who chose to respond to this survey. The valuable feedback we received will be taken into consideration as we undertake future planning and delivery of services.

## Survey Results

There were four main sections that questions were focused on. Answers to each one of these questions helps the police improve the service we provide to the community.

1

Perception of crime and fear of crime

2

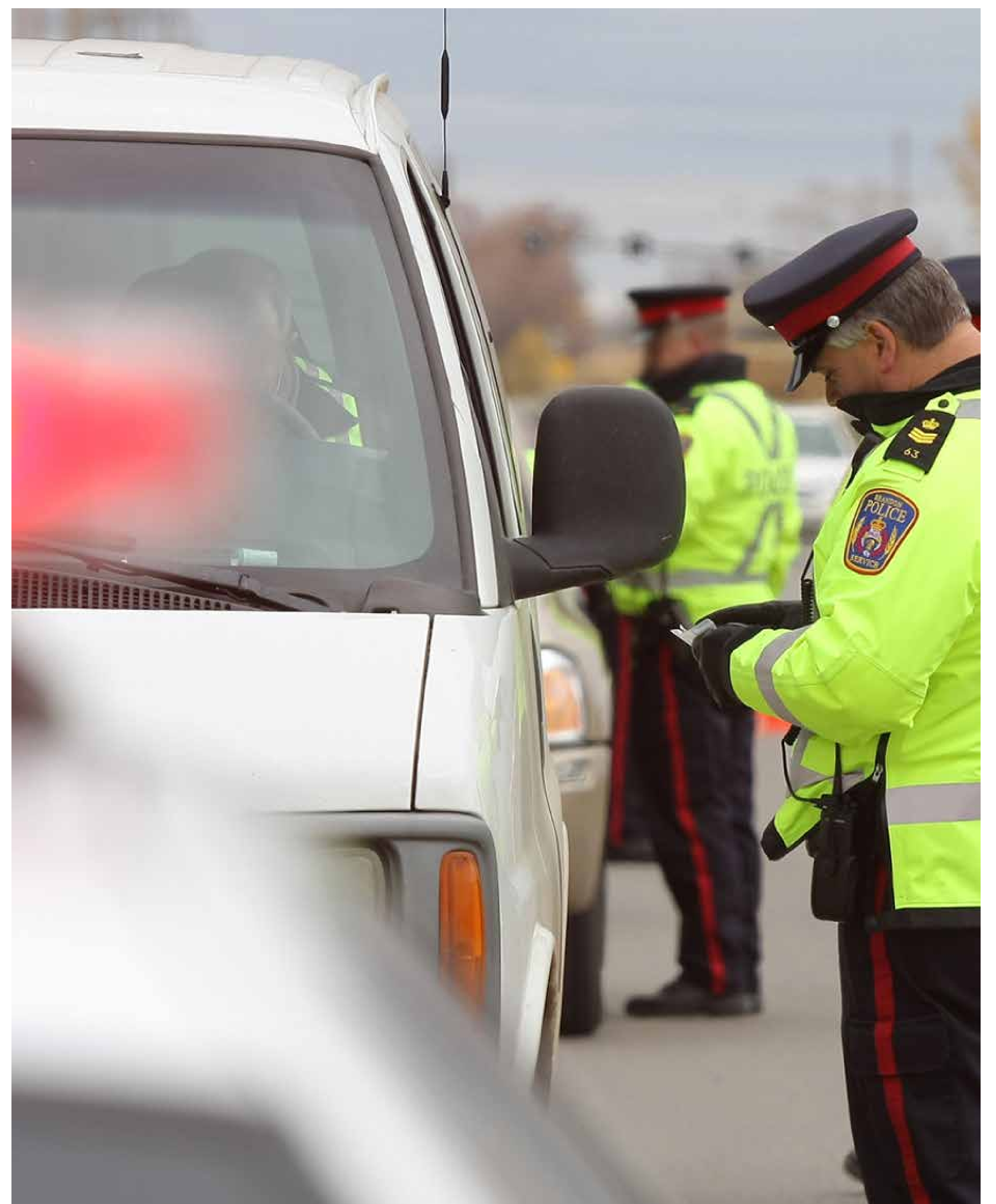
Perception of police priorities

3

Satisfaction with police

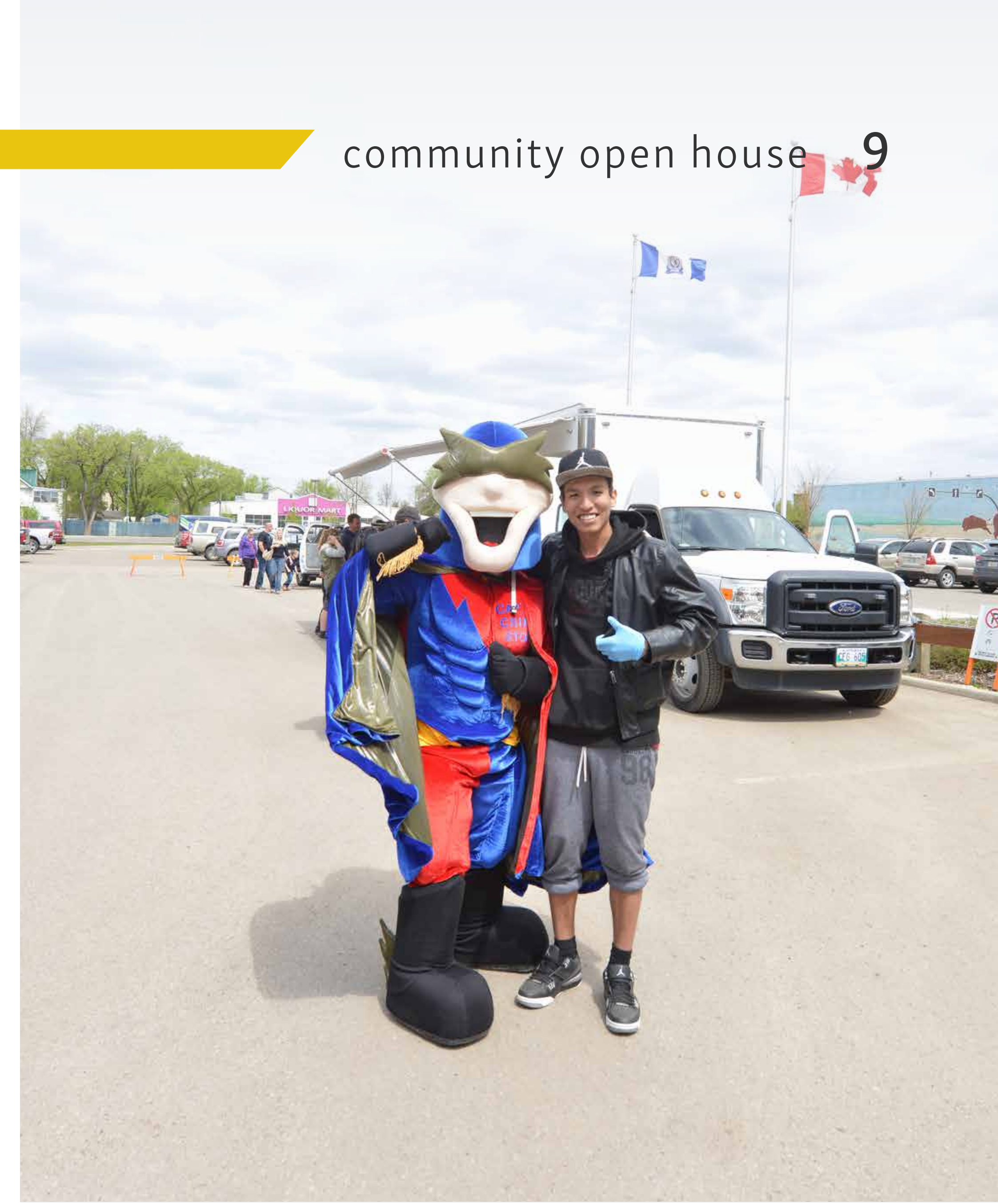
4

What do police do well and where can they improve?



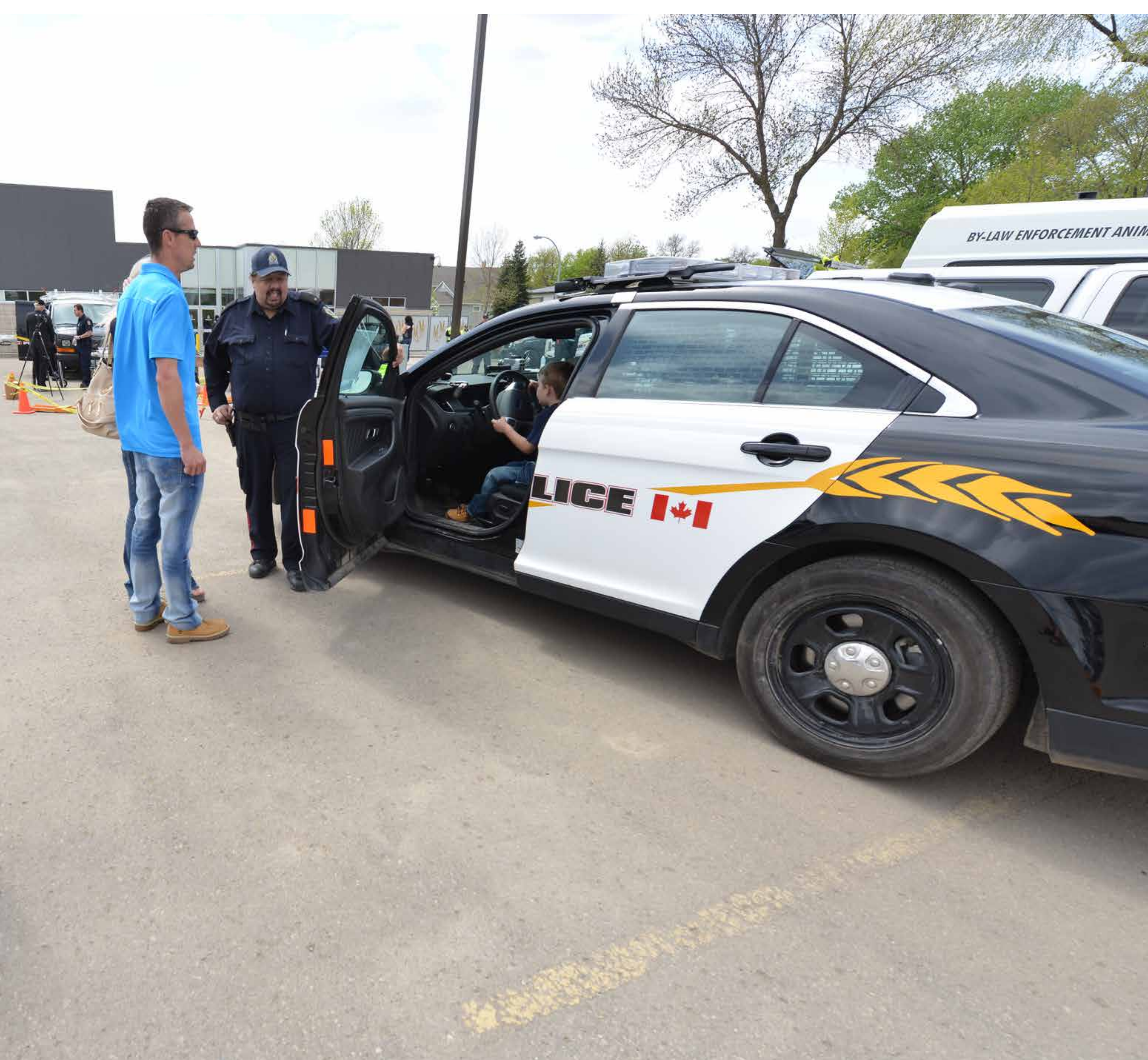
View full results at: [http://police.brandon.ca/images/Community\\_Engagement\\_Survey\\_2016.pdf](http://police.brandon.ca/images/Community_Engagement_Survey_2016.pdf)





# BRANDON POLICE SERVICE OPEN HOUSE

May 15, 2016





# Staff COMPLEMENT

## Promotions

## Promoted To

*Staff Sergeant Randy Lewis*

*Deputy Chief of Operations*

*Sergeant Michael Tosh*

*Staff Sergeant B Platoon*

## Retirements

## Years of Service

*Deputy Chief Doug Thompson*

*27.5*

## New Hires

## Position

*Cst. Amanda Conway*

*Constable*

*Cst. Adam Philpott*

*Constable*

*Cst. Darcy Ruskin*

*Constable*

*Meagan Warken*

*Executive Assistant*



*Deputy Chief Doug Thompson - Retirement*



*Staff Sergeant Randy Lewis - Promotion*



*Sergeant Michael Tosh - Promotion*



# AWARDS



**L. Yanick**

*Exemplary Service - 40 year*



**D. Scott**

*Exemplary Service - 20 year*



**K. Loewen**

*Exemplary Service - 20 year*



**M. Melanson**

*Exemplary Service - 20 year*



**R. Lewis**

*Exemplary Service - 20 year*



**B. Ewanyshyn & J. Palmer**

*Excellence in Law Enforcement*

## Citizen Recognition Award



### Jace Summers

On June 30, 2015, Mr. Jace Summers was driving south over the 1st Street bridge when he noticed a female and male arguing and pushing each other on the bridge in the middle of the road. He heard the male make a comment about jumping off the bridge. He then saw the male walk over to the railing facing east and climb up about half way. The couple continued to argue and the male was very upset.

Mr. Summers then drove up and stopped his vehicle right by the male. He didn't say a word. He just got out of his truck pulling the male off the railing.

The couple then went to the west side of the bridge and walked southbound on the sidewalk. Mr. Summers stopping them at the end of the bridge at which time he called for police while talking with the upset male.

When police arrived they were able to take the young man to the Child & Adolescent Treatment Centre, so he could receive the help he needed.



# 2016 CRIME STATISTICS

Total Criminal Code Violations

**5,311**

Total Federal Statute Offenses

**202**

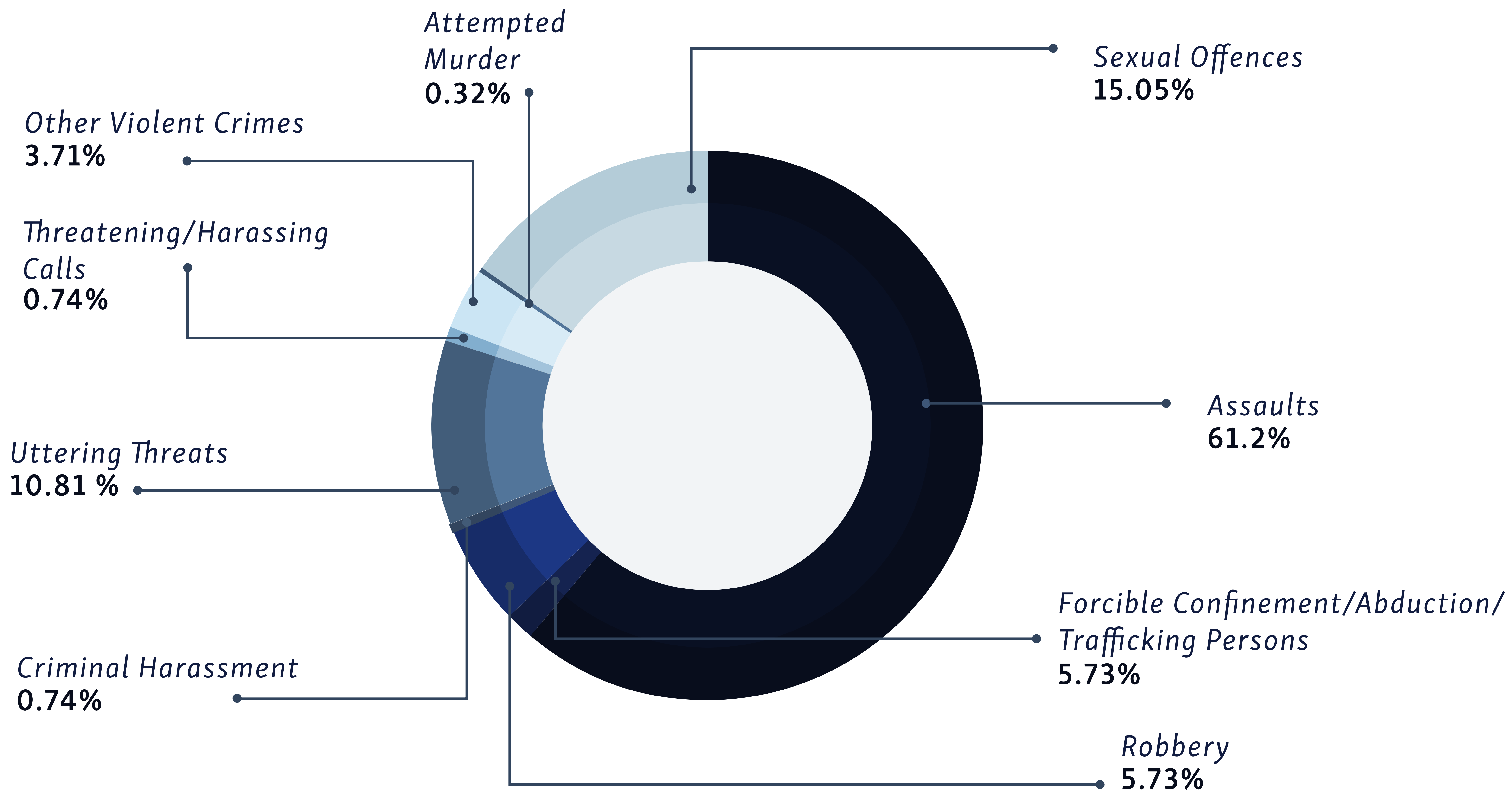
Calls For Service

**36,748**

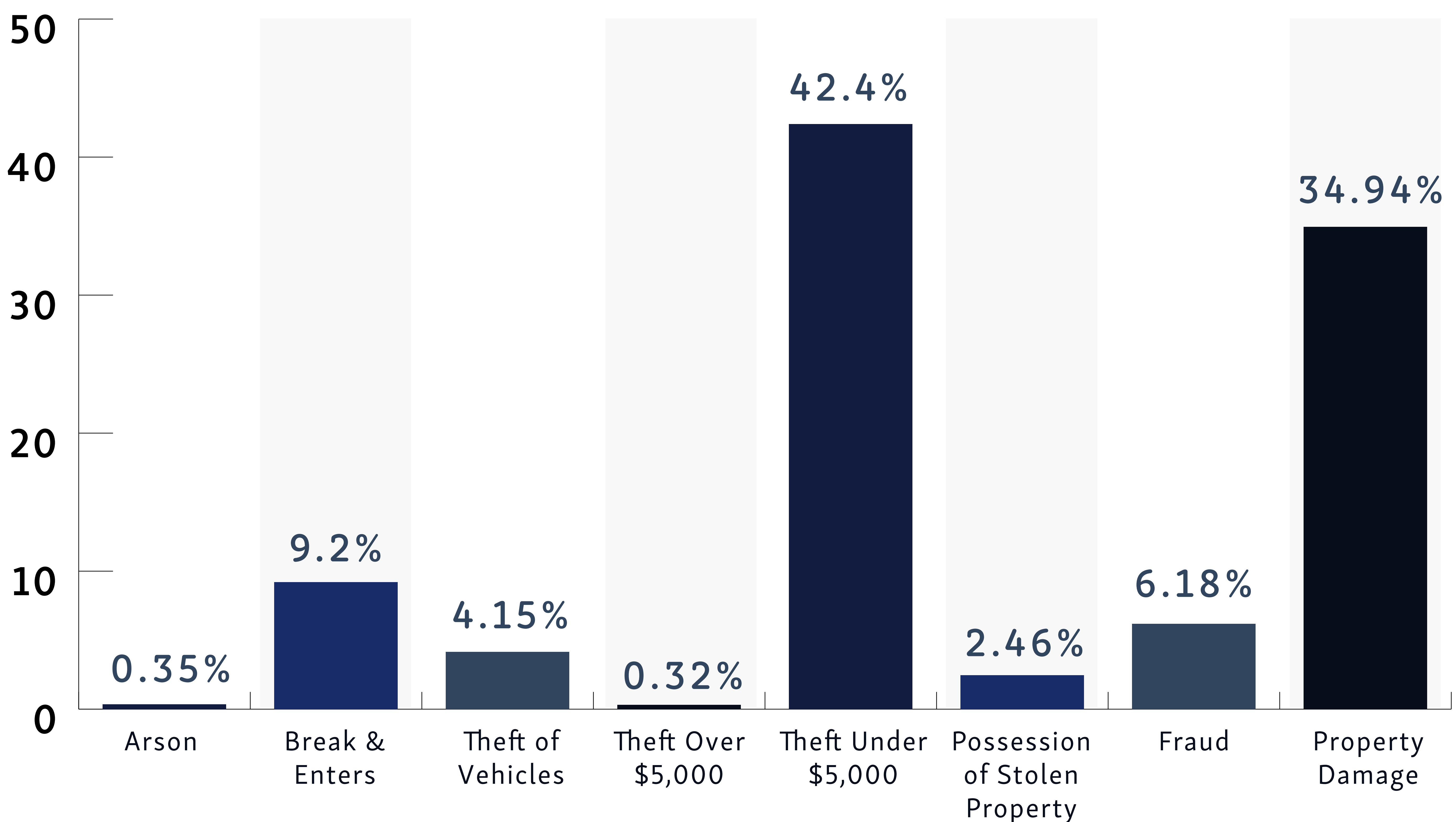
<b>Crimes Against Persons</b>	<b>943</b>	<b>Crimes Against Property</b>	<b>2,845</b>
<i>Homicide - 1st Degree</i>	0	<i>Arson</i>	10
<i>Attempted Murder</i>	3	<i>Break &amp; Enters</i>	262
<i>Sexual Offences</i>	142	<i>Theft of Vehicles</i>	118
<i>Assaults</i>	577	<i>Theft Over \$5,000</i>	9
<i>Forcible Confinement/Abduction/Other</i>	16	<i>Theft Under \$5,000</i>	1,206
<i>Robbery</i>	54	<i>Possession of Stolen Property</i>	70
<i>Criminal Harassment</i>	7	<i>Fraud</i>	176
<i>Uttering Threats</i>	102	<i>Property Damage</i>	994
<i>Threatening/Harassing Calls</i>	7		
<i>Other Violent Crimes</i>	35	<b>Controlled Drug &amp; Substance Act</b>	<b>54</b>
		<i>Possession</i>	31
<b>Other Crimes</b>	<b>1,523</b>	<i>Trafficking</i>	23
<i>Weapons Offences</i>	88	<i>Production</i>	0
<i>Impaired Driving</i>	121	<b>Other Federal Statutes</b>	<b>148</b>
<i>Various Other Crimes</i>	1,314		
		<b>Total CDSA &amp; other Federal Statutes</b>	<b>202</b>



# Crimes Against Persons

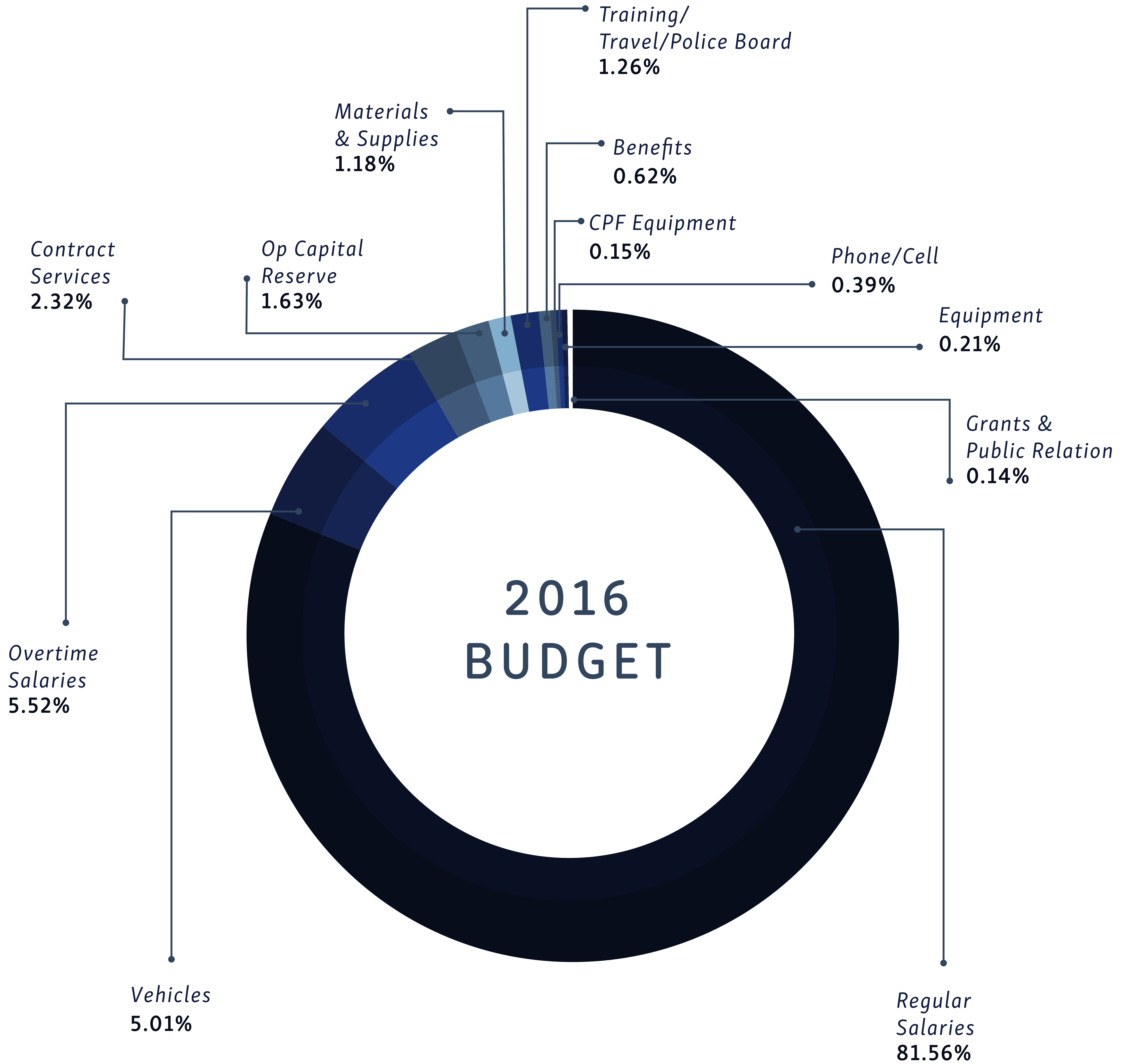


# Crimes Against Property





# Budget At A Glance





# 2016 BUDGET

<b>Revenue</b>	<b>\$15,496,727</b>
<i>City of Brandon Operating Grant</i>	\$12,998,533
<i>Additional Revenue (excludes Criminal Property Forfeiture "CPF" funding)</i>	\$2,472,671
<i>CPF Equipment Purchase Funding</i>	\$25,523
<b>Total Revenue</b>	<b>\$15,496,727</b>
<b>Expenses</b>	<b>\$15,369,259</b>
<i>Regular Salaries, Indemnity &amp; Honorarium &amp; Shift Differential</i>	\$12,535,120
<i>Police Vehicles: BPS Fleet, Leases, Insurance, Fuel, Maintenance &amp; Capital Contribution</i>	\$770,386
<i>Overtime Salaries: Includes Funded &amp; Special Duty</i>	\$848,569
<i>Contract Service: Contracts, Professional/Legal Fees</i>	\$356,638
<i>Operations Capital Reserve Appropriation</i>	\$250,000
<i>Materials &amp; Supplies: Parts/Materials &amp; Ammunition</i>	\$181,834
<i>Training Travel, Conference Fees &amp; Police Board</i>	\$193,490
<i>Benefits: Uniforms &amp; Boot/Clothing Allowance</i>	\$95,787
<i>Funded Equipment Purchases (CPF)</i>	\$22,407
<i>Utilities: Telephone &amp; Cellular</i>	\$60,359
<i>Equipment Purchases</i>	\$32,722
<i>Grants, Contributions &amp; Public Relations</i>	\$21,947
<b>Total Expenses</b>	<b>\$15,369,259</b>

**2016 Surplus**

**\$127,468**



# Cases OF INTEREST



Photo By RCMP Manitoba

## PROJECT DERRINGER

In October of 2016, police officers from the Brandon Police Service, RCMP, and the Winnipeg Police Service executed search warrants and made arrests in the Brandon, Dauphin and Griswold, Manitoba areas as well as in Toronto, Ontario, as part of Project DERRINGER.

Project DERRINGER was a seven-month investigation into an alleged drug trafficking network that was supplying Brandon and various communities in western Manitoba with Cocaine, Crystal Methamphetamine and Marihuana.

The investigation was conducted by the Manitoba Integrated Organized Crime Task Force (MIOCTF), which is comprised of officers from the RCMP, Winnipeg Police Service and Brandon Police Service Crime Support Unit. Police seized over 3 Kilograms of Cocaine, over a Kilogram of Methamphetamine, 10 pounds of Marihuana and 2.5 Kilograms of cutting agent. The value of the drug seizure is estimated to be in excess of \$500,000.

Police also seized 9 firearms, a crossbow, over \$30,000 cash and numerous other items related to drug trafficking such as a cocaine press, money counter, scales, baggies, and numerous cellular devices.

5 persons linked to the drug network were charged with multiple offences including Possession for the Purpose of Trafficking, Trafficking and Conspiracy to Traffic; Cocaine, Crystal Methamphetamine, Marihuana and Psilocybin, Possession of Prohibited or Restricted Firearms/ Ammunition, Possession of stolen Firearms, Unauthorized Possession of Firearms and Proceeds of Crime. Police also seized 5 vehicles as Conveyances and Offence Related Property.

A major drug network that supplied Southwestern Manitoba with illegal drugs was dismantled using combined human resources and expertise from three major police services. This investigation was an example of the benefits of integrated policing in Manitoba.



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## DOWNTOWN SHOOTING

In the fall of 2016, Police responded to a shooting in the 300 block of 10th Street.

Police learned that an altercation occurred between two suspected rival drug networks that involved the discharge of firearms. One male sustained a gun shot wound to his upper torso and was treated and released from hospital.

The male responsible for shooting the victim was arrested shortly after the incident and a handgun was recovered. The male currently stands charged with Attempted Murder.

The Criminal Investigations Unit continued to investigate the incident and identified a second male who was in possession of a firearm during the altercation. After intensive surveillance, the male was arrested. A search incident to his arrest and a search warrant execution at his residence resulted in the seizure of a handgun, ammunition and illegal drugs. The second male stands charged with numerous firearms and drug related offences.

During the course of the investigation, a third associated male was arrested. A search warrant was executed at the male's residence that resulted in the recovery of 3 firearms, one of which was stolen from another jurisdiction. The third male was charged with numerous firearms related offences. All three individuals arrested in relation to this investigation remain in custody and the drug network was disbanded.



Photo By Charles Tweed  
Brandon Sun

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## CARGO TRAILER THEFTS

Numerous cargo trailers were reported stolen in 2016 from Manitoba, Saskatchewan and Alberta.

The Criminal Investigations Unit launched an investigation and identified two Manitoba residents who were responsible for illegally selling the stolen trailers utilizing internet media.

The investigators engaged the suspects electronically and arranged to view one of the suspected stolen trailers in a rural community south of Brandon.

Once the investigators confirmed the advertised trailer was stolen, both individuals were arrested and subsequently charged with Possession of Property Obtained by Crime, Tamper with Vehicle Identification Number and Trafficking Stolen Goods.

Over the course of the investigation, 6 stolen dump style and enclosed cargo trailers were recovered which valued between \$3500 and \$10,000 each. The investigation identified and ended a theft ring.

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## SHOOTING INVESTIGATIONS

In the fall of 2016, the Criminal Investigations Unit investigated multiple shootings in the East End of Brandon.

On three occasions, Police received reports of multiple shots fired inside or toward residential homes.

The Criminal Investigations Unit spearheaded the investigation and involved members from almost every section to execute search warrants, conduct surveillance, make arrests and seize/examine evidence. Throughout the course of the investigation, 10 suspects were arrested and 89 Criminal Charges were laid including numerous Firearm and Drug related Offences.

20 search warrants were executed resulting in the search of numerous suspect residences, vehicles and electronic devices.

Hundreds of exhibits were seized because of the searches including prohibited weapons, drugs, ammunition and 8 firearms, some of which were found to have been stolen from rural properties and other communities.

The shootings were found to be acts of aggression between rival street level crime groups who have since been disbanded as a result of the outstanding investigation.



# Orange SHIRT DAY



September 30th is an important day. It is Orange Shirt Day. It is a day to remember a young girl named Phyllis Webstad, who in 1973 wore a brand new orange shirt the first day she entered the St. Joseph Mission Residential School outside of Williams Lake, B.C. She was stripped of that shirt and was made to wear an institutional uniform.

September 30th has been chosen as a day to remember what happened to Phyllis and thousands of other children as they were collected within their communities and taken away to residential schools. It is also a day to remember many of those young children who never came back from school, who survived but with long lasting impacts, and for children who came after. They are the children of the survivors.

The importance of September 30th is an opportunity to recognize the truth about the residential school system and to affirm "every child matters". It is also an opportunity to recognize the continuing relationship between Indigenous People and the Brandon Police Service.

On September 30th, 2016, the Brandon Police Service held a dedication ceremony on their property. They were honoured to have Spiritual Helper Frank Tacan conduct a Smudge Ceremony to bless the Police Service Building, a building that sits within Treaty 2 territory, the land of the Dakota Nation and the Metis lands of South Western Manitoba.

The Sweet Grass Ojibway Drum Group and Sweet Medicine Singers honoured the police at the ceremony.

The Brandon Urban Aboriginal Peoples' Council presented the Brandon Police Service and Chief Ian Grant with a star blanket. The Police Service Star blanket hangs proudly in the lobby of the station for everyone to see.





# Independent Investigation Unit of Manitoba, and the Law Enforcement Review Agency complaints/investigations

In accordance with the 2015/2016 Independent Investigation Unit of Manitoba (IIU) annual report, they received one (1) notification from the Brandon Police Service which resulted in one (1) file where the IIU assumed jurisdiction over the Investigation. This file resulted in no criminal charges being laid.

In 2016, the Brandon Police Service received notification of eleven (11) complaints being filed with the Law Enforcement Review Agency.

Of these, two (2) complaints were abandoned, one (1) was Out of Scope, six (6) were closed because they were beyond the timelines and two (2) complaints are still pending.

The Process for Filing Complaints Against Police Service Employees:

The Police Service requires that all complaints against employees, that are not formally resolved at the Supervisory level, be promptly and thoroughly investigated.

All Police Service employees are governed by the provisions of the Brandon Police Service Disciplinary Procedures By-Law. In addition, Police Members are also governed by the provisions of the Law Enforcement Review Act.

Anyone who feels aggrieved by the conduct or service provided by an employee may make a complaint by contacting the following:

**Any employee of the Police Service**  
204-729-2345

**The On-Duty Supervisor**  
204-729-2345

**The Chief of Police**  
204-729-2305

**The Commissioner of the Law  
Enforcement Review Agency**  
1-800-282-8069  
FAX: 204-948-1014  
E-mail: lera@gov.mb.ca  
Website: www.gov.mb.ca/justice/lera

The nature of the complaint determines whether the Police Service or the Law Enforcement Review Agency will investigate it. All complaints outside the scope of the Law Enforcement Review Act are investigated by the Police Service.





