



Photo Courtesy of eBrandon



2010 ANNUAL REPORT

BRANDON FIRE & EMERGENCY SERVICES



BFES

Mission Statement

"To protect life, property and the environment through education, prevention, emergency communications, firefighting, rescue and medical services."

Vision Statement

"Making a difference to the people we serve."

A Message from the Fire Chief

On behalf of the staff of Brandon Fire & Emergency Services (BFES) it is my pleasure to submit to you the department's 2010 Annual Report.

2010 has been a very busy year for our department which has included numerous significant changes. Moving into our new building was a long awaited occasion that we were very excited to experience. Even though we were excited to move, seeing the trucks drive out of the old #1 Fire Hall for the last time was an emotional experience. It was fitting that one of the trucks was driven by our most senior firefighter that had worked out of the old hall for over 40 years.

There were some significant purchases made in our department including new defibrillators and dress uniforms for our staff. We received the first fire vehicle that is going back to the historic red colour, a new Ford Command. We were able to modify the annex at #2 Hall so that we could store apparatus in a newly heated area. The department also succeeded in renewing a three (3) year contract with neighboring Rural Municipalities for Fire and Emergency Services.

The addition of peak car staff helped to reduce the overtime in our department significantly, something our department is continually working to accomplish.

At the end of 2010 our department was tasked with overseeing this year's City of Brandon United Way Campaign. After many hours of work by our staff and representatives across the city, we were able to successfully raise just over \$29,000 to give to the United Way. Thanks again to all of the generous donations from the staff that made this year's campaign such a success.

We hope you find the 2010 Annual Report interesting and informative. Thank you for your continued interest and support.

Brent Dane
Fire Chief



Photo Courtesy of Brandon Photographics

The department received help from the Graphic Design class at ACC to design our new logo.

New Hall

Throughout the first half of 2010 many people and organizations worked very hard on getting the building completed. After months of long days, tough decisions and tonnes of planning, the moving day finally arrived. 911 staff was able to move in the week of August 16th, followed by fire day staff on Aug. 24th and the firefighters on Sept. 2nd. It was a very busy and exciting time for our department.

We quickly switched gears from moving to having our Grand Opening on September 8th which was a huge success. Over 1,000 members of the public attended the Open House in the afternoon in addition to the 300 invited guests for the morning ceremony and tours. Since then we have hosted many scheduled tours to various community organizations and groups.

One of the big highlights of our building is the historical display throughout, which includes a 1929 Bickle fire truck. Staff was assisted in coordinating the display with the help of seven very dedicated retired firefighters. Over one hundred 8x10 photographs, ten staff collages, and four special projects were framed prior to the move. They sorted through thousands of photographs to determine which were worthy of display. Each piece was then scanned and digitally edited to include pertinent information. We plan on inviting them back soon so

that we can organize and preserve the originals, and possibly provide some tours of the building that would include some additional first hand information to the history display.

We were very happy to report that we were able to come in under budget on this project by \$204,527. The breakdown of the budgets and actual expenditures is below.

	Construction	Site Services	Furniture	Totals
Budget	10,274,928.00	330,000.00	393,136.00	10,998,064.00
Actual	10,283,472.00	278,139.00	231,926.00	10,793,537.00
Difference	8,544.00	(51,861.00)	(161,210.00)	(204,527.00)

We are enjoying our new building immensely. Thanks again to all of those who helped us through this process. We do plan on having another open house this spring so that we can showcase our building again to the public.

"Your fire hall is great and the tours were very special to everyone."



Photo Courtesy of Brandon Sun



History

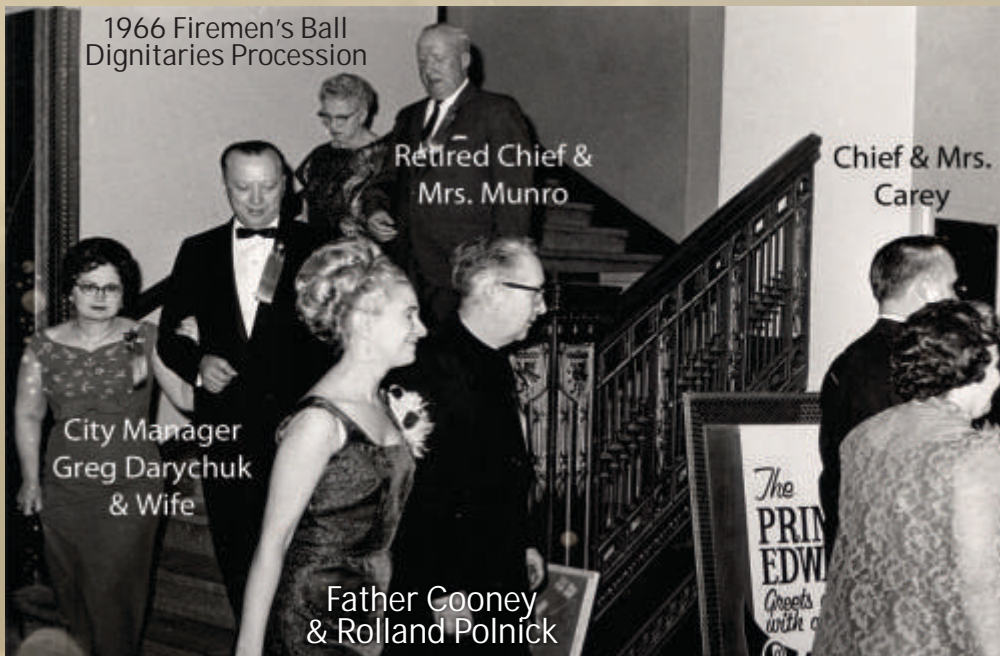
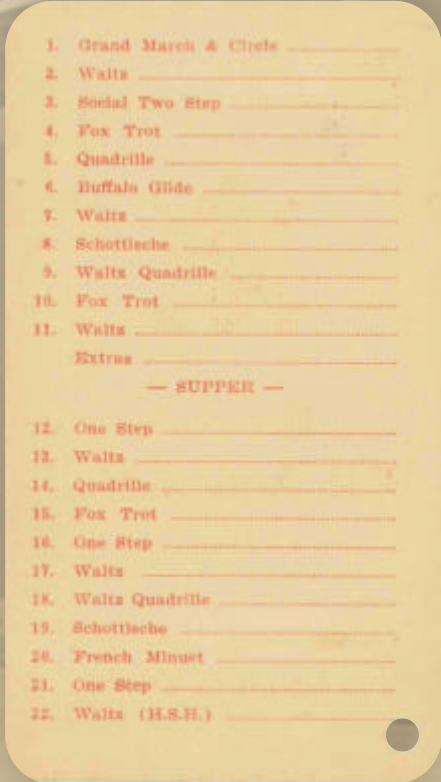
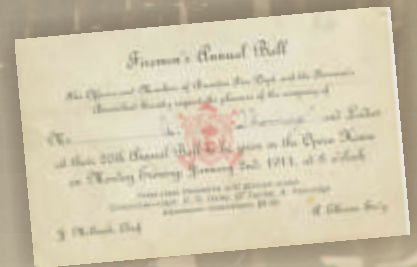
There were some items that we came across in storage that were not in good enough shape to be kept for the department, but were too good to be discarded. In order to make sure the items went to an appropriate home we held a draw within our staff. Included in the draw were fire alarms, portable radios, fire helmets from other departments and a large bell.

In order to have a representation of those in the department at the time of the opening of the new building, we had new staff photographs taken for a collage that is displayed in the new hall. It is situated right next to the first one ever taken in 1897, when there were only 22 members. The 1897 collage was discovered at the Daly House museum in 2010 as we were preparing for the history display.

As we were going through this project we were contacted by Graham Street, an independent documentary film maker that had been hired by MTS TV to do a historical documentary on our building. He shot footage throughout the building and did some interviews with our retirees and the Fire Chief. In November the "Time Tourist" documentary piece aired on MTS TV within the lifestyles section of the video on demand service. There is still an extended clip of an interview he did with Tom Murison available on youtube.com.

Throughout the historical documents that were sorted through for the display in the new hall we came across a large amount of information regarding the Annual Fireman's Ball. The first ball

was held in 1892. It was a grand event where those in the community would gather around the holiday season. Some of the documents that have been saved are tickets from the Balls ranging from 1928 (\$0.50) to 1962 (\$2.00) and a planning book that includes newspaper clippings, invitation lists, costs and all other planning details from the balls held between 1948 and 1960.





Fred Brown Street Dedication

On October 4th the department hosted a Street Dedication Ceremony at #1 Fire Hall. Maple Avenue between 18th & 19th Street North was renamed Fred Brown Way to honour the memory of the firefighter that lost his life in the Olympia Café fire in 1953. Approximately 30 of Fred Brown's family, city staff and retirees were in attendance for the dedication. Members of his family came from all across the country, including Burlington, ON and Summerland, BC. After the street dedication, we hosted the attendees back at the fire hall for a small reception which included tours of the new fire hall.





Staffing Changes

Peak Car

An adjustment was made to our staffing structure in 2010. To try and alleviate the large amount of overtime in our department four of our junior staff members were moved to a different shift rotation. The usual shift rotation is two ten hour days, two fourteen hour nights followed by four days off. These staff are classified as Peak Car and work four 12 hour day shifts followed by four days off. This ensures that there are more staff working when our call volume is the highest and

therefore reducing the amount of overtime callouts necessary. In 2010, while Peak Car staff were on shift they saved overtime on average 51% of the time.

Retirements/Resignations

Wayne Yacyshen retired from the department after 29 years of service on March 31st. *Val McArthur* moved to an administrative clerk position at the Parks department on July 2nd after 11 years with our department.

Promotions

Cory Parrott and *Eric Boudreault* were promoted to the Training Officer positions. *Don Matthews* was promoted to Acting Lieutenant II.

New Hires

Jennifer Mickle was hired in the administration office on August 3rd.

BFES responded to 3,345 ambulance calls & completed 4,096 Patient Care Reports in 2010.



EMS

Brandon Fire and Emergency Services (BFES) operate all facets of the ambulance service under contract to the Brandon Regional Health Authority (BRHA). The contract between BFES and the BRHA expires in November 2011. We will be meeting with the BRHA to sign a new agreement.

BFES introduced four new defibrillators into our service. Additional features on the defibrillators allow our staff to take

automated blood pressures, record the percentage of oxygen in the blood and adjust the machine to function as a pacemaker.

Our ambulance fleet was expanded from four to five units in 2010. During this process we replaced one of our higher mileage ambulances with a new 2010 model. This ensures that we have five dependable units at our disposal. This additional ambulance will help ensure we can continue to provide

medical services with our ever increasing call volumes.

The structure of the ambulance fees that we charge was adjusted in 2010. Effective January 1, 2011 they are now simpler to understand. Individuals can access the rate schedule on our website to see what they will be charged in the event that they use our services.

82% of BFES's total calls were EMS and/or motor vehicle accident related.



Photo Courtesy of ITV



Photo Courtesy of Brandon Sun

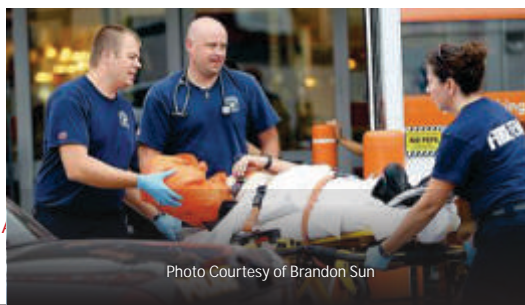


Photo Courtesy of Brandon Sun



Photo Courtesy of Brandon Sun

Fire

Last year we experienced an increase in the number of structure fires and fire losses. The total losses for 2010 were approximately \$1,915,608. This is due to a few large house and business fires throughout the year.

In May the department participated in a joint training initiative with members of the Grand Valley Mutual Aid District. The event, which involved search and rescue, structural firefighting, and motor vehicle fire extinguishment, took place at the new training site at CFB Shilo.

The department participated in various table top exercises including a chlorine exercise put on by the Water Treatment Plant, and one that involved an air ambulance crashing at the airport.



Photos Courtesy of eBrandon

"Your response time to a call in the country was very quick and the care and professionalism shown to my husband and to myself was second to none."



Photo Courtesy of Brandon Sun



Photo Courtesy of Brandon Sun

Training

Some unique training that our staff participated in last year was for Fire Department Management Software (FDM). A trainer was brought into Brandon in October to train management and members from the Emergency Communications Centre and Brandon Fire & Emergency Services. This training helped us to learn how to better utilize the software system that is used to track the department's call information and statistics.

Three BFES staff members participated in a provincial training exercise for the Provincial/National CBRNE Team (Chemical, Biological, Radiation, Nuclear, Explosive) at the Manitoba Emergency Services College practical training site.

The tech rescue and water rescue teams trained on the Assiniboine River during the summer. It was a combined team training initiative to utilize some of the new skills the teams had recently learned.

Other various training that was done included: Vehicle Extrication, Water and Ice Rescue, Farm Rescue, Tech (High Angle) Rescue and Rapid Intervention Team (RIT).

We have maintained 59 of our staff members at a Primary Care Paramedic level, 26 of which are Advanced Cardiac Life Support (ACLS) certified. The ACLS program allows us to administer cardiac drugs on scene for cardiac related emergencies. This program affords the patient the best chance to survive pre-hospital cardiac emergencies.



"The assistance rendered by your members was extremely valuable and assisted in bringing this incident to a successful conclusion, without injury to anyone involved."

Fire Prevention Classroom Safety Presentation Program

BFES continues to be very proactive with our Fire Prevention programs. A major component of our public education program includes our classroom safety presentations. Age appropriate presentations have been developed with help from current Brandon School Division teachers and delivered by our Public Education Officer from pre-school to grade 9 students. Presentations are delivered in the individual classrooms. Each presentation is designed to have maximum participation from students and most involve games

to aid in the learning and retention of the safety themes. Following each presentation, a package is left with the classroom teacher that includes worksheets for the students to do that help reinforce the topic that was discussed. In 2010, 175 classroom visits were completed with approximately 3,750 students participating.

Each presentation/grade has a different topic ranging from fire safety to the reality of Hollywood movies.

- Kindergarten – Firefighter is Your Friend
- Grade 1 – Matches & Lighters
– Tools vs Toys
- Grade 2 – What is a Risk?
- Grade 3 – Know When to Go
– Smoke Alarm Safety
- Grade 4 – Get the Message
- Grade 5 – Formula for Disaster
- Grade 6 – Safety Squares game
- Grade 7 – Wheel of Fortune
Fire Safety
- Grade 8 – Fire Safety Jeopardy
- Grade 9 – Hollywood Fire vs
Real Fire

Thank you so much for coming to our school and teaching us about fire safety. We loved having you here!



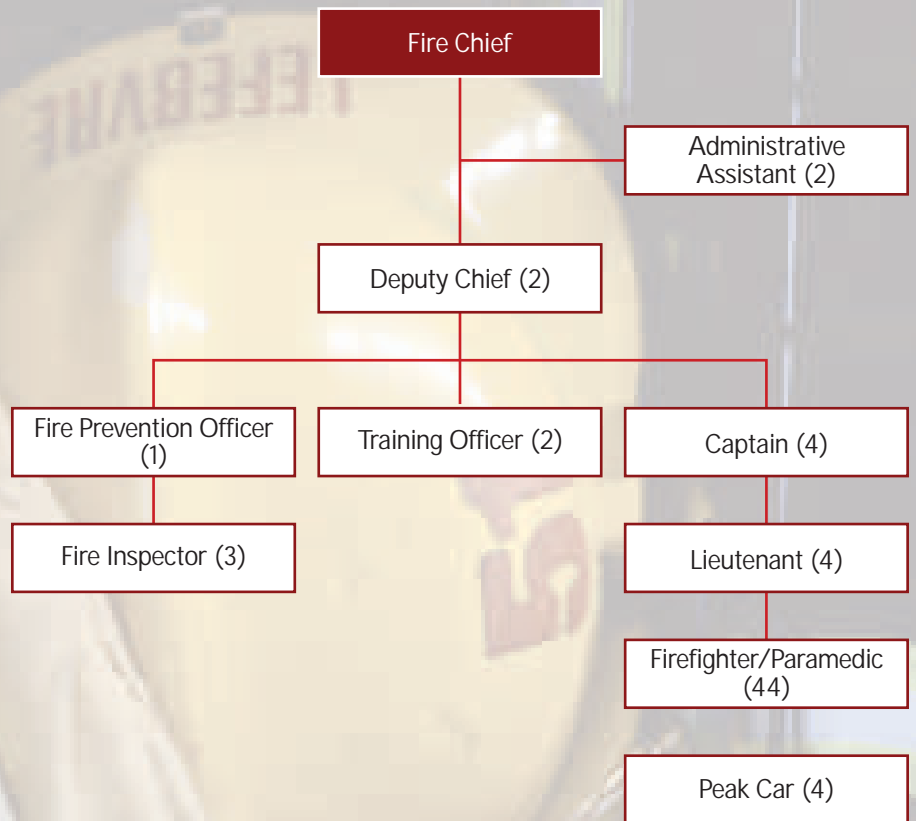
Photos Courtesy of Valleyview School



2010 Statistics

2010 BFES Organizational Chart

Alarms	323
Alarm – Residential	74
Ambulance	3345
CO Responses	47
Fire – Bush/Grass	30
Fire – In a Structure	15
Fire – Other	16
Fire – Rubbish/Garbage	21
Fire – Structural	20
Fire – Vehicle	47
HazMat Responses	11
Investigation	158
Other	12
Rescue – MVC	385
Rescue	3
MVC with Extrication	4
Rescue Technical	2
Explosion	2
Power Lines or Transformers	10



"...we were very impressed with the way they acted with her and us. They were very friendly, yet professional and the resident was totally at ease."



Photo Courtesy of Brandon Sun



Photo Courtesy of Brandon Sun



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